

COCA-COLA NORTH AMERICA EQUIPMENT BULLETIN SERVICE

DATE: July 8, 2019

NUMBER: SERV-369

SUBJECT: Mark 4 Bargun Manifold and Button Issues

SITUATION / BACKGROUND

[Service Bulletin #363 \(link\)](#) was published in November 2018, addressing M4 manifolds cracking due to a flawed lot of resin. Defective manifolds are still being discovered and replaced in the field due to this problem. There have also been reports of sticking buttons on the bargun control tube.

RESULT

We would like to collect all data from every failure of these kinds to add to our claim with the supplier. We want to avoid equipment shipments, unless necessary for investigation.

ACTION

Please take an up-close photo of the serial number on the control tube of any defective manifold replaced regardless of the serial number. Also, take photos of any unopened bargun boxes within the serial number range 000903970–000958424. Email [Nicholas Jeffries \(link\)](#) with your photos. Also email him to offer up any barguns that required replacement, due to sticking buttons. A short video showing the sticking buttons will help. If Nicholas still needs defective samples to investigate, he will ask you to package and ship them to the below address.



Shipping Address

The Coca-Cola Company
ATTN: Nicholas Jeffries, TEC 350-1
One Coca-Cola Plaza
Atlanta, GA 30313

FedEx Bill Third Party

030 000 870

Please enter “010 100 3965” in the Reference field to allocate costs to our department.

FOR ADDITIONAL INFORMATION CONTACT:

PhoneFix® - Primary	National Customer & Field Operations	CCNA Technical	Coca-Cola Parts
(800) 817-2653	John McCullough jomccullough@coca-cola.com	Nicholas Jeffries njeffries@coca-cola.com	(800) 638-2653