

Product Category	Model(s) Affected	Date Issued
Sanitizers	IntelliChlor LT/Plus 523741,523747,523730,523735,523738,523744,523750,523733,523961, 523962,52396, 523965,523966,523967,523968,523969,523914,523963, 523744-EC,523747-EC,523735-EC	August 28, 2025
Topic		Bulletin Number
SENSOR MODULE on IntelliChlor LT/Plus SCGs		A00707

I Description

Please be informed that we identified a manufacturing process issue with the sensor pack module associated with the IntelliChlor LT/Plus Salt Chlorine Generators. It can lead to a corrosion area in the sensor module board and could affect some units manufactured **prior to July 28, 2025**:

- IntelliChlor LT15, LT25, PL30, PL40 and PL60
- IntelliChlor LT15, 25 & Plus30 Power Bundles
- IntelliChlorPL40/IntelliCenter Bundles

This issue would manifest itself with a “SENS ERR” warning message on the unit and would then require a replacement of the sensor module.

II Procedures/Directions

Most often, this issue can be identified with the “SENS ERR” warning message. In some less common occurrences, it could be associated with a salinity reading of 0 ppm or a “WAITING FLOW” reading in rare occasions.

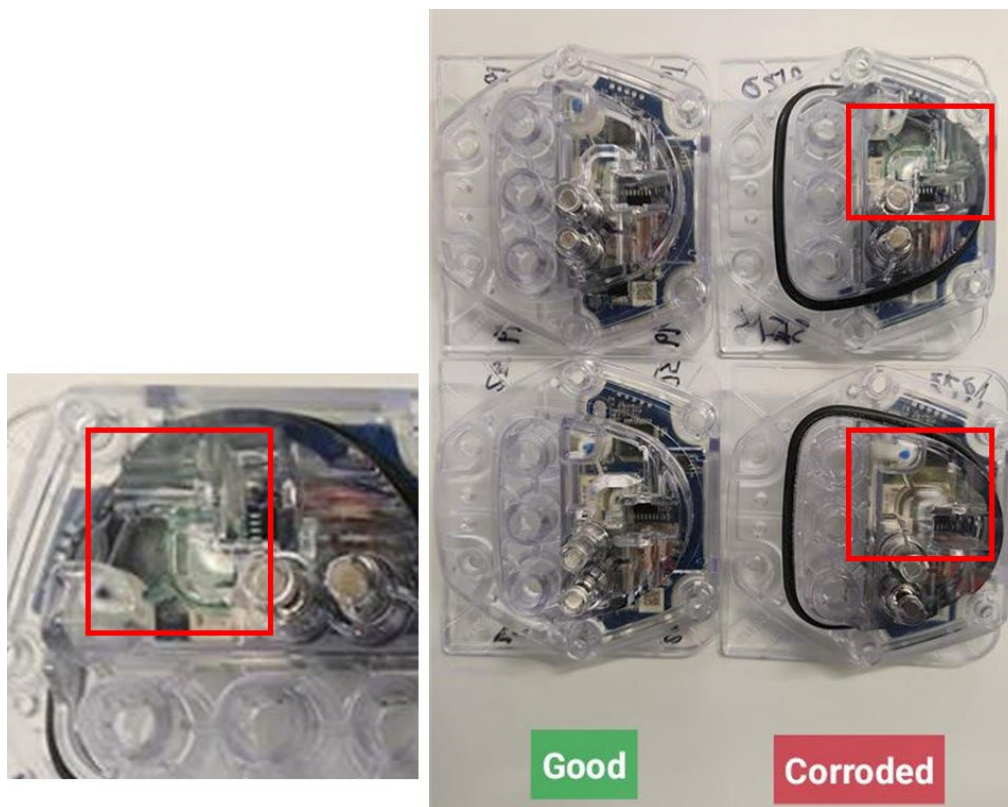
The issue can be confirmed by removing the sensor pack and examining the underneath of the unit (flow switch side). If the issue is associated with the unit, you will see a discoloration of the board (from regular blue to greenish or yellowish) indicating a corrosion area affecting the performance of the board (See visuals on next page).

If you experience a “SENS ERR” issue and the system is not operating, **replace the sensor pack module using replacement part 523769** (available after 9/2/25) and follow instructions included with the replacement module.

If you do not have access to the sensor module, you will need to replace the entire SCG.

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Description of the corrosion issue in the sensor module (underside view):



III Distribution:

TO:	COPY:
Sales and sales support, tech service, customer service, trainers, warranty administration, warranty coordinators, field technicians	Engineering Managers, Quality Managers